



**GOVERNMENT OF
THE VIRGIN ISLANDS OF THE UNITED STATES**

VIRGIN ISLANDS DEPARTMENT OF HEALTH

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PRESS RELEASE

October 13, 2021

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**Department of Health Advises the Public
COVID-19 Hotlines are Temporarily Non-Functional**

St. Croix, US Virgin Islands — Technical difficulties with Viya telephone equipment have rendered the two COVID-19 Hotlines, 340-712-6299 on St. Croix and 340-776-1519 on St. Thomas temporarily non-functional.

Viya was made aware of the situation mid-day Tuesday and assures the Department they are working to restore functionality to the two affected COVID-19 Hotlines. The Department of Health apologizes for the inconvenience and expects to resume regular services in the immediate future.

In the meantime, the Department continues to work to slow the spread of COVID-19 and urges everyone to continue following precautionary measures including: practice social distancing, wear a mask when in company of others outside of those in your household, clean frequently used areas thoroughly, and wash your hands often with soap and warm water.

Virgin Islanders are reminded that the COVID-19 vaccine can prevent severe illness and death. Individuals can still schedule an appointment by calling (340) 777-8227 or visit covid19usvi.com/vaccines. Walk-ins are also accepted at our Community Vaccination Centers.

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St. Croix's Community Vaccination Center is located at the Nissan Center on St. Croix which is in La Grande Princesse, adjacent to the Honda Dealership and The Paint Shop, on the same side of the street as Food Town.

On St. Thomas the Community Vaccination Center is located at the Community Health Clinic on the 2nd floor at the Schneider Regional Medical Center.

If you are sick or a close contact of a positive case you can schedule yourself to get tested here: covid19usvi.com/testing

For more information, visit covid19usvi.com. For COVID-19 updates, text COVID19USVI to 888777.

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